

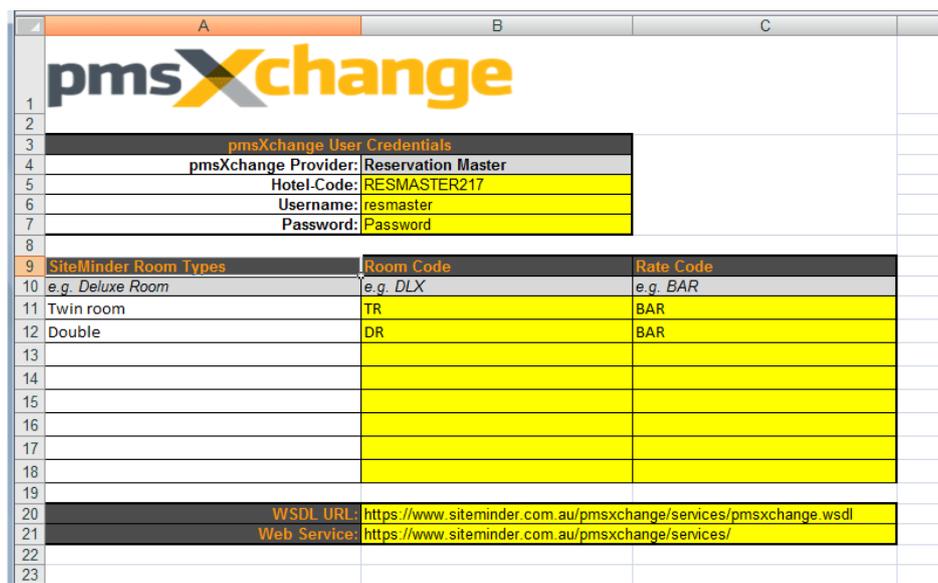
## Web reservation (Online reservation)

The program has the option to link a wide range of booking site using the pmsXchange facilities available from Site Minder

Please note that in order for this function to work you will have to register with Site Minder and agree with their terms and conditions.

Please visit <http://www.siteminder.com/> for details.

Once you sign up with SiteMinder you would have supplied the with your room type and in return you would have received the pmsXchange.xls file a Microsoft Excel spread sheet



	A	B	C	D
1	<b>pmsXchange</b>			
2				
3	<b>pmsXchange User Credentials</b>			
4	<b>pmsXchange Provider:</b>	Reservation Master		
5	<b>Hotel-Code:</b>	RESMASTER217		
6	<b>Username:</b>	resmaster		
7	<b>Password:</b>	Password		
8				
9	<b>SiteMinder Room Types</b>	<b>Room Code</b>	<b>Rate Code</b>	
10	e.g. Deluxe Room	e.g. DLX	e.g. BAR	
11	Twin room	TR	BAR	
12	Double	DR	BAR	
13				
14				
15				
16				
17				
18				
19				
20	<b>WSDL URL:</b>	<a href="https://www.siteminder.com.au/pmsxchange/services/pmsxchange.wsdl">https://www.siteminder.com.au/pmsxchange/services/pmsxchange.wsdl</a>		
21	<b>Web Service:</b>	<a href="https://www.siteminder.com.au/pmsxchange/services/">https://www.siteminder.com.au/pmsxchange/services/</a>		
22				
23				

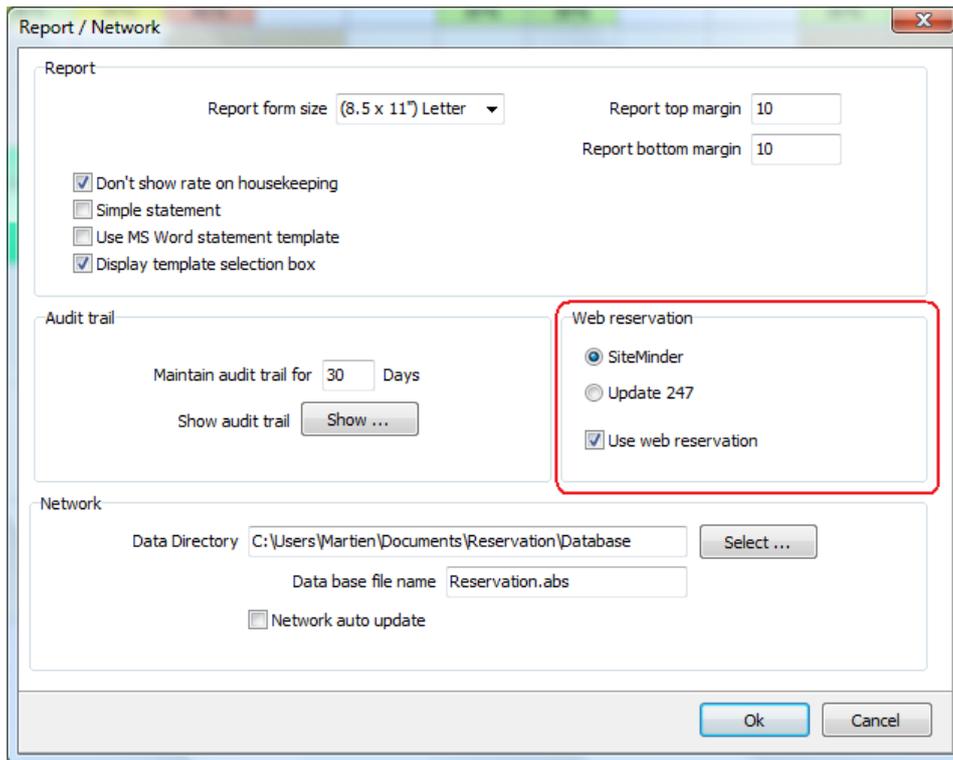
You may find that the room code and the rate code are not necessarily filled in. If this is the case you can fill in the Room code with and rate code and send the form back to SiteMinder so they can enter the codes in to their system.

Room codes are simple abbreviation of your room types say Single room "SR" Double room "DR" etc. For your Rate codes the default is "BAR"

*Note: It is important that SiteMinder receive the complete for back so they can enter the information into their system.*

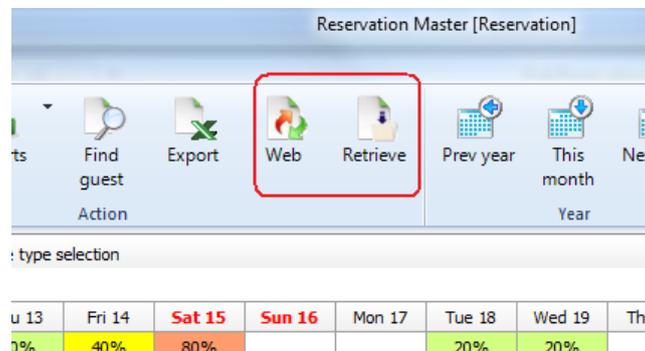
### Step 1

Once the above has been complete you need to activate the SiteMinder Interface. From the main menu select configuration then "Report and network" under web reservation select "SiteMinder" and tick "Use web reservation" click ok to save.



### Step 2

You will note that the Web and Retrieve button will now be active.



### Step 3

Click the "Web" button to activate the SiteMinder interface.

The SiteMinder interface is divided into several sections:

- Company information:** Includes fields for User name (resmaster), Password (masked), Hotel code (RESMASTER217), and Site minder URL (https://smtpi.siteminder.com/pmsxchange/services). A 'Remember password' checkbox is checked.
- Select date:** Fields for 'From date' (18/06/2013) and 'To date' (18/07/2013).
- Action:** Radio buttons for 'Booking retrieval request' (selected), 'Availability Update Request', and 'Rate update request'.
- Booking limits / Codes:** Fields for 'Max room allocation' (2) and 'Stop sale level' (0). A 'Currency code' dropdown is set to 'AUD - Australia Dc'.
- Auto check reservation:** Fields for 'Auto check for new reservation every' (Don't check), 'Perform a full flush updates' (Don't updat), and 'at' (12:00 am). Checkboxes for 'Recalculate occupancy level prior to update' and 'Show message' are checked.
- Room type ID and rates:** A table with columns 'Type', 'Code', and 'Rate'.
 

Type	Code	Rate	
Twin room	TR	BAR	\$90.00
Double	DR	BAR	\$110.00
Type 3			0
Type 4			0
Type 5			0
Type 6			0
Type 7			0
Type 8			0
Type9			0
Type10			0
Type11			0
Type12			0
Type13			0
Type14			0
Type15			0
Type 16			0

#### Step 4

Enter the required information copy this information from the pmsXchange sheet to the SiteMinder interface

The pmsXchange spreadsheet contains the following data:

SiteMinder Room Types	Room Code	Rate Code
e.g. Deluxe Room	e.g. DLX	e.g. BAR
Twin room	TR	BAR
Double	DR	BAR

Other spreadsheet details include 'pmsXchange User Credentials' (Username: resmaster, Password: Password) and 'WSDL URL: https://www.siteminder.com.au/pmsxchange/services/pmsxchange'.

Red arrows in the screenshot show the following data flow:

- Spreadsheet 'User name' to SiteMinder 'User name'.
- Spreadsheet 'Hotel Code' to SiteMinder 'Hotel code'.
- Spreadsheet 'Password' to SiteMinder 'Password'.
- Spreadsheet 'SiteMinder Room Types' to SiteMinder 'Room type ID and rates' table.
- Spreadsheet 'WSDL URL' to SiteMinder 'Site minder URL'.
- Spreadsheet 'Action' (Booking retrieval request) to SiteMinder 'Action' radio button.

#### Company information

Enter the company information User name Hotel code and password.

#### Select dates

Select the dates for the update request

#### Action

Select the action you would like to perform.

#### Room type ID and rates

Enter the room type id to correspond with site minder (example "TR", "DR") and your room rates, the default room rates are taken from the system room and rate information.

Update check box, in case the rate update request is selected you are given the option to only update the selected room types.

#### Booking limits and codes

- Max room allocation, enter the maximum number of rooms you would like to allocate you room maximum room availability will not exceed this level even though more rooms are available.
- Stop sale level, enter the availability level to stop selling.
- Rate code, enter the rate code provided by site minder (example "BAR")
- Currency code, select your currency code.

#### Auto check reservation

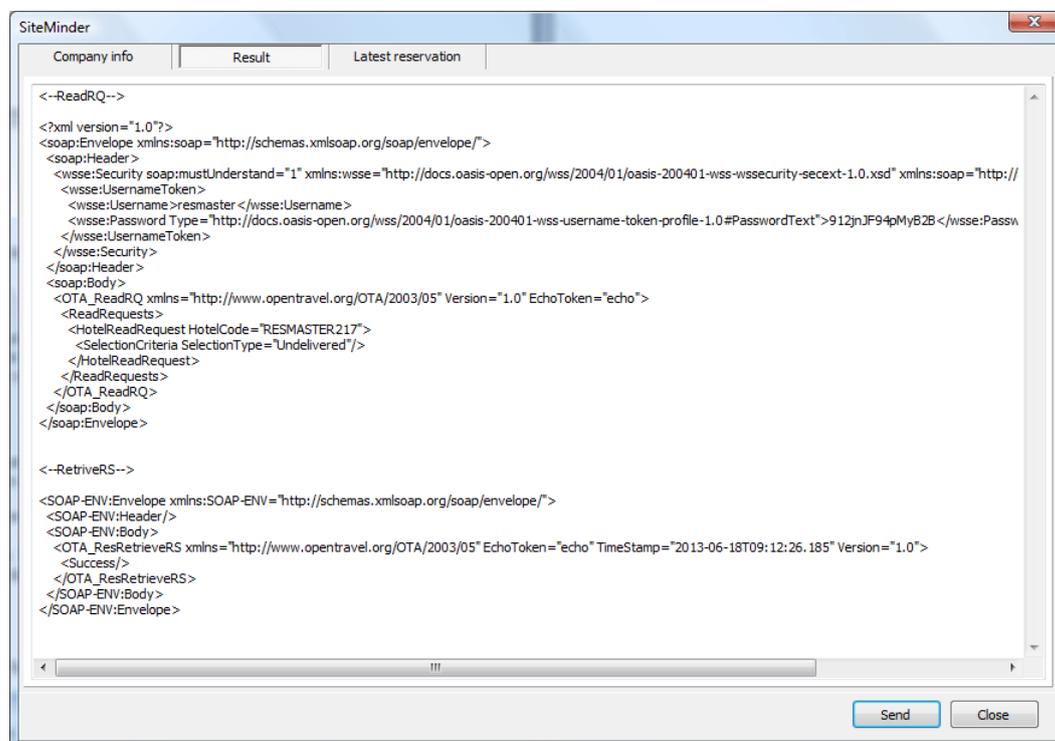
- Indicate the time interval you would like to set to check for new reservation .
- Indicate the time you would like o full system flush to occur.

(the auto check function will only be performed on the main computer in a multi user situation)

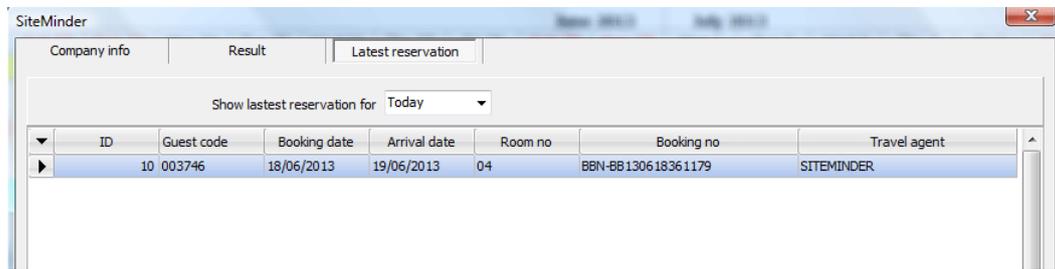
- Recalculate occupancy level prior to update. Tick this check box if you would like the program to recalculate your occupancy levels prior to updating the web site to insure accurate information is uploaded.

#### Step 5

You should be done now, click send to send a booking retrieval. Look at the result even if there are no reservation the RetriveRS should indicate <Success> as this means you are communicating whit SiteMinder and have a successful connection.



In case of the new reservation these will be automatically entered on to your booking sheet. You can select the "Latest reservation" tab to view the latest reservation received.



The screenshot shows the SiteMinder application window with three tabs: "Company info", "Result", and "Latest reservation". The "Latest reservation" tab is active. Below the tabs, there is a dropdown menu labeled "Show latest reservation for" with "Today" selected. Below this is a table with the following data:

ID	Guest code	Booking date	Arrival date	Room no	Booking no	Travel agent
10	003746	18/06/2013	19/06/2013	04	BBN-BB130618361179	SITEMINDER

Note: the latest result are also saved in "C:\Users\lxx\Documents\reservation\Temp" folder